Privacy Policy

Introduction

1. We, S.Y Yacht Experts Limited operate the Online Catamaran Platform at www.luxurycatamarans.com Site which provides a marketing Tool for Booking Sailing Charters offered from brokers, agencies and Catamaran Owners.

2. We -Us- are responsible for the use and processing of your Personal Data committed to protecting and respecting your privacy.

3. This Privacy Policy will apply to your use of the Site and the booking Process.

4. Personal Data means information relating to a living individual who is or can be identified either from that information or from that information in conjunction with other information that is in, or is likely to come into, the possession of the Data Controller.

5. This policy sets out clearly:

5.1. type of information collected;

5.2. our purposes of data collection;

5.3. the classes of persons we can transfer personal data to; and

5.4. the data access and correction right of Site users Data Subject

6. By using our Site and Services, you will be deemed to have accepted and agreed to be bound by this
Privacy Policy. If we make any substantial changes in any way we use your Personal Data, we will notify you by posting a announcement on our Site and your continued use of our Site indicates your agreement with any changes in this Policy.

7. By using our Site:

7.1. You agree that if you disclose your Personal Data to us, we may create a database record about you;

7.2. You agree for us to collect any Personal Data necessary to provide you with the Services, and that such Personal Data may be disclosed to the Providers, or other partners where necessary.

7.3. You agree for us to use cookies on your browser (pieces of information relating to your preferences sent by the Site to your browser and stored on your computer hard-drive). If, however, you do not want to receive cookies, you can disable this by changing your browser settings; and

7.4. You agree that we can contact you with information about services offered by us which may be of interest to you (unless you have stated you do not wish to receive these communications).

8. Our Site may contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any Personal Data to these websites.

Types of information collected

9. We collect information from you at several points on our Site and/ or when you make a booking, examples of which include, but is not limited to:

9.1. When you register as a member on our Site, search for a Catamaran, make a booking on our Site, pay for the Services, post comments or reviews on our Site, and when you report a problem with our Site.

9.2. When you fill in our forms on our Site or by corresponding with us by phone, e-mail or otherwise;

9.3. technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and
Purpose of information collected

10. Purpose of Personal Data collection includes:

10.1. to successfully complete your booking of the Services, or otherwise implement our Terms and Conditions

10.2. to enable you to access and use our Site and Services;

10.3. to operate, protect, improve and optimize the Site, and our users’ experience, such as to perform analytics, conduct research, and for advertising and marketing, so that you can enjoy a customized and personalized experience;

10.4. to create and maintain a trusted and safer environment on the Site, conducting investigations and risk assessments, verifying any identifications provided by you, and conducting checks against databases such as public government databases;

10.5. to send you service, support and administrative messages, reminders, technical notices, updates, security alerts, and information requested by you;

10.6. to send you information about any of our services which may be of interest to you (unless you have indicated to us that you do not wish to receive marketing communication from us); and

10.7. to comply with our legal obligations, resolve any disputes that we may have with any of our Site users, and enforce our agreements with any third parties.

11. Use of Personal Data in Marketing

11.1. Where you have consented to us using your Personal Data in direct marketing, please note that:

11.1.1. Your Personal Data including, but not limited to, your name, address, telephone number, e-mail address, transaction behavior and demographic data held by us from time to time may be used by us in direct marketing.
Who do you share your information with?

12. We may disclose your Personal Data to third parties including, but not limited to:

12.1. any Yacht Owners

12.2. professional advisors; and

Retention of Personal Data

13. We take all practicable steps to:

13.1. Ensure the accuracy of Personal Data and to erase such Personal Data after fulfillment of the purposes as set out in this Policy;

13.2. Erase the Personal Data no longer required for the purposes as set out in this Policy unless prohibited under any law or public interest requires otherwise;

13.3. Ensure that Personal Data is protected against unauthorized or accidental access, processing, erasure, loss or use other than such purpose as set out in this Policy; and

Data Access and Correction

14. You have the right to:

14.1. Check whether we hold any Personal Data about you and access such Personal Data;

14.2. Ascertain our policies and practices in relation to Personal Data and to be informed of the kind of Personal Data held by us.

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